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Harbor Health Services Update

February 3, 2011
"Your Guiding Light to
Healthcare."

Dear Patrick,

We at Harbor Health Services want to make sure that you knew of our latest achievement. Harbor Health Services' community health centers are in the process of taking on the Patient-Centered Medical Home™ (PCMH) Program. Please read the below article to learn more about this amazing model of care and the national recognition our centers have received.

The Geiger Gibson Community Health Center, the Mid Upper Community Health Center and the Neponset Health Center Receive National Recognition

The Geiger Gibson Community Health Center, the Mid Upper Community Health Center and the Neponset Health Center have been awarded Recognition by the National Committee for Quality Assurance (NCQA) Physician Practice Connections® (PPC) - Patient-Centered Medical Home™ (PCMH) Program.

It took the health centers over one year to complete a detailed application to NCQA resulting in receiving the highest level of recognition for a PPC- PCMH -called Level 3. The Patient Centered Medical Home standards emphasize the use of systematic, patient-centered, coordinated care that supports access, communication and patient involvement. The 17 physicians and 16 nurse practitioners working at the aforementioned health centers are among a handful of providers in the State to receive this recognition.

The three health conditions that were chosen as a part of the evaluation by NCQA were diabetes, asthma and pediatric care.

"The patient-centered medical home promises to improve health and health care" said NCQA President Margaret E. O'Kane. "The active, ongoing relationship between a patient and a physician in medical homes fosters an all-too-rare goal in care: staying healthy and preventing illness in the first place. PPC PCMH

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Recognition shows that the Geiger Gibson Community Health Center, the Mid Upper Community Health Center and the Neponset Health Center have the tools, systems and resources to provide their patients with the right care at the right time."

The health centers were assisted in reaching this goal by participating in a national demonstration project called the Safety Net Medical Home Initiative (SNMHI) sponsored by The Commonwealth Fund and administered by Qualis Health in partnership with the MacColl Institute for Healthcare Innovation. The Initiative also receives support from eight regional co-funders, including The Boston Foundation, Blue Cross Blue Shield of Massachusetts, Partners Community Benefit Fund, and the Beth Israel Deaconess Medical Center. For more information about the SNMHI, please visit: www.qhmedicalhome.org/safety-net.

Physician Practice Connections® -Patient-Centered Medical Home™ is a registered trade mark of the National Committee for Quality Assurance.

Geiger Gibson Community Health Center, Mid Upper Cape Community Health Center and Neponset Health Center are divisions of Harbor Health Services, Inc. For more information visit us at www.hhsi.us.

As always please feel free to contact us about this recent achievement or on any of the services that we offer our patients and the communities we serve. You can e-mail us at marketing@hhsi.us or call at (617) 533-2242.

Sincerely,

Patrick Michaud
Harbor Health Services

Like us on Facebook to comment on this great achievement and to stay up-to date with everything going on at Harbor Health

Services.

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