



HHSI Visitor Guidelines

Under normal circumstances, Harbor Health welcomes our patients' visitors. We know in-person visits provide support and reassurance for patients and families alike. We pride ourselves on being a patient- and family-centered organization.

Times have changed quickly and dramatically due to the virus and the COVID-19 pandemic is a difficult time for all of us. As a patient-centered facility, we must do everything we can to prevent the spread of this disease and protect our patients, staff and visitors.

In order to do this, our new visitor protocol puts strong limits on visitors entering our care center facilities during this pandemic. **No visitors will be permitted** to visit or accompany patients, except for in certain situations.

In order to protect our patients, visitors and staff from the spread of COVID-19, we are sharing our new visitor protocol **beginning May 25, 2020, and continuing until further notice**. This plan applies to all patients who are seen in any Harbor Health Services facility. These restrictions and guidelines are similar to those implemented at hospitals and health systems across the country to protect the public, and our patients and caregivers, and prevent the spread of illness.

The following guidelines apply to all patients within the clinical care areas in any Harbor Health facility:

For in person visits *no visitors will be permitted except under specific circumstances*, and by prior approval from local Harbor care team. The exceptions are:

- Pediatric patients will be allowed only one designated caregiver to accompany their child or children.
- Any patient with intellectual or physical or developmental disabilities will be allowed only one designated caregiver to accompany during the visit
- Obstetric patients only one designated caregiver under high risk criteria

If a visitor is approved based upon the criteria above - Any visitor who meets the above exception criteria must also follow the following process for the safety of staff and other patients:

- All approved visitors must check in at front desk/ greeter station.
- Visitors will be screened for flu-like symptoms, such as fever, cough or shortness of breath and will not be able to stay if symptomatic.
- All visitors are required to bring and wear their own face mask for the duration of their visit at any/all clinical care locations. If they do not have one, a face mask will be provided.
- We encourage family, friends and loved ones to use electronic devices and apps to keep in contact with patients.



We cannot predict exactly how long active transmission of the novel coronavirus and COVID-19 might last, so we must wait and monitor its progress before we can make changes to the visitor policy.

We thank you for your understanding!